



PANTHERS ELITE NETBALL CLUB FEE POLICY

Effective Date: 24 September 2024

Review Date: September 2025

Approved by: Jeanette Nica (Chairperson & Treasurer) & Sarah Seddon (Head Coach)

1. Purpose

This policy outlines the club fees, payment / cancellation process and refund conditions for members of Panthers Elite Netball Club. The aim is to provide clear guidelines to ensure financial sustainability while remaining fair and consistent to all members. The club aims to keep fees as low as possible.

2. Club Fees

All members are required to pay a monthly club fee, which includes access to club facilities, coaching, umpiring, the cost of league registrations and any match fees.

- Non-League Members (NLM): £30 per month
- Wavell League Members (WLM): £38 per month
- County Members (CM): £50 per month

The club offers the following discounts:

- Committee members - £5 discount per month on every child
- Sibling - £5 discount per month for each additional child

The monthly fees are payable at the same rate for each of the 12 months within the year. The fees are calculated based upon the costs being averaged over the year on the assumption that there are periods of closure, such as school holidays, so that each month's payments are the same. The Easter, Summer and Christmas payments are no lower than the other months of the year for that reason.

There will be no credit offered if training is cancelled due to circumstances beyond the control of the Club, such as issues with the venue (e.g. power cut) or coaches (e.g. sudden illness where the club can't offer a suitable alternative). There will be no credit offered if matches are cancelled due to adverse weather conditions, forfeits or other circumstances beyond the control of the Club. However, where possible, the match may be rescheduled at a later date.

Any changes to fees (e.g. member moves from NLM to WLM) will be adjusted from the following calendar month.

3. Payment Process

On joining Panthers Elite Netball Club, members will be sent a 'payment due' notification through the Pitchero app and prompted to 'pay now' through the app. This must be paid promptly.

All members must register a payment card on the club Pitchero app. Subsequent monthly fees will be collected automatically taken through the card registered against your Pitchero account on or after the 1st of the month.

4. Late Payment Policy

If the fees are unpaid within 7 days of the due date a £10 late payment fee will be charged. Members will not be eligible to participate in training or matches until the outstanding amount and late fees have been settled. If the subs and late fees remain unpaid for 30 days after the due date, a further late payment fee £5 will be applied. A member will have been deemed to have left the club if two successive month squad fees have not been received.

5. Illness

In the event that a member is unable to train for one or more complete calendar months, the Club can waive the fees for those complete months upon the provision of a doctor's note evidencing the illness and the fact that training is not permitted for medical reasons. No credit will be given for everyday illnesses like colds and tummy upsets.

6. Cancelling Membership

Members can leave at any time but are required to give at least one full calendar month's written notice of termination via email to joinpanthers@outlook.com and cc treasurerpantherselite@outlook.com.

By way of an example if you were to give your notice on the 5th May, then the June monthly fee would be your final monthly fee.

7. Review and Changes to the Policy

This policy will be reviewed annually by the club committee. The club reserves the right to amend the fee structure and policies as needed. Members will be notified of any changes at least 4 weeks before they take effect.

8. Contact Information

For any questions or concerns regarding the fee policy, please contact:

- Club Treasurer: Jeanette Nica
- Email: treasurerpantherselite@outlook.com